DfE Online® Program FAQs

Operating Systems and other Requirements

Is DfE Online® available for both Windows and Mac?
Yes.

What are the system requirements for DfE Online®?
Flash

Does DfE Online® download to an iPad?
Most of DfE Online® will work on the iPad, but it has not been optimized for iPad use. The graphs in the interactive exercises will not work, as they use Flash software, which Apple does not support.

Does DfE Online® work on a Linux platform?
It will work on Windows 7/8 on a Linux platform, but will not work on a Linux operating system.

General Corporate Administrative Questions

Q. Can we blend the DfE Online® material into our own style and training tool?
Yes. We work with clients who have purchased Corporate Licenses, allowing them to incorporate our slides, narration, and other aspects of the training into their own training tools. Naturally, we must bill for any hours we spend helping them customize our materials. And the Copyright stays with the material content.

Q. Is it possible to use the quiz as a “pre-test” for our employees?
Yes. For Corporate License clients, we provide an additional module comprising only the test questions. Some clients find that the “pre-test” increases their employees’ motivation to learn and succeed in DfE!

Q. Our IT department says we cannot download training programs to our work computers. How can we access DfE Online®?
We can send the DfE Online® executable program to you on a DVD for Team and Corporate Licenses. Updates to the program can be sent in a similar manner. Please note the training content for the program is still downloaded from the web as html, .wav, and .jpg files. The
training content is by this means kept up to date automatically. If this is still a problem for your IT, please contact us.

Q. In addition to receiving the certificate when completing the program successfully (answering at least 10 of the 12 questions for each module correctly), may our employees also list “DfE Online® Certified” on their badges, employee directory, LinkedIn, or elsewhere?

Yes. We want employees at all of our clients to feel proud of their DfE knowledge, and to let others know – within the cultural norm of the client company – that they are certified.

Q. Can management find out how far employees have gotten in the program, and when they last logged in?

With the current program, no. For Corporate Licenses we can add a feature for the automatic generation of an email to management after sufficient scores have been achieved on each module quiz.

Alternatively, DfE Online can be run on a server so management cannot only see the module scores, but when employees have used the program. Management would also be able to assign user names and passwords. If the company does not already have it, it will require the company buys FileMaker Pro for its users, and FileMaker server to host the DfE Online, as well as an additional customization charge for programming.

Q. If an employee’s computer is upgraded (e.g., or has a new computer), does his/her progress in DfE Online® remain intact? When next logging in, do they continue where they left off?

Yes, the progress remains intact – as long as the complete folder for DfE Online® is copied from the employee’s old computer to his/her new computer.

Q. When employees are not connected to the Internet, can they still take the quiz and find out how they did on it?

Yes, assuming they’ve already downloaded the slides of the particular module for the quiz they are taking.

What questions do you have that are not covered in the Program FAQ? Contact us at DfE@TechForecasters.com.

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